Wireless Routing Analysis by ECaTS

Optimize wireless routing management

Routing can be a tricky business because it involves the cooperation of multiple entities—and there can be serious consequences when it's done improperly. The Emergency Call Tracking System (ECaTS) Wireless Routing Analysis (WRA) module contains a suite of reports that analyze your wireless routing for each cell sector based on data from the local call handling platform.

Fewer call transfers improve 911 call response

With an increasing number of 911 calls originating from wireless devices, it is more critical than ever to spot call routing issues and errors. Wireless Routing Analysis (WRA) by ECaTS helps you assess whether cell sectors have been configured to accurately route 911 calls within a jurisdiction, including regions with NG911-enabled public safety answering points (PSAPs).

Wireless 911 meets data visualization

WRA provides a variety of tabular and visual (map) formats so you can easily pinpoint areas with a high volume of 911 call transfers. Instead of relying solely on carriers for 911 call transfers. Instead of relying on carriers for 911 routing and timely notification of new cell sectors, you can proactively monitor and manage wireless routing performance within your jurisdiction. You can track specific wireless routing during routine field-testing.

Assess every aspect of wireless 911 routing

- Wireless Call Sector
- Wireless Transfer Summary
- New Tower Report
- ESN Tracking Report
- Field Testing Report

Let's save more lives together.

Connect with us to customize a reporting and analyzing solution that meets your unique requirements.

Online: ecats911.com
Email: info@ecats911.com
Phone: 1-855-333-0826

Information to Insight

ecats911.com

ECaTS' solutions are CPE-agnostic

ECaTS' solutions are compatible with all the leading CPE platforms. Better yet, our tools can capture data from disparate CPEs across your entire enterprise, and aggregate and consolidate the information for streamlined reporting and analysis.

Ongoing customer service and support

ECaTS' unlimited phone support, data request assistance and educational webinars are unique within the industry. Our customer team makes sure you're leveraging our tools to their fullest capabilities while ensuring you have the ad hoc scheduled reports you need to understand every facet of your agency's operations.

With ECaTS, you can:

- Make smarter decisions with real insights
- Plan better budgets using the right data
- Justify funding with facts and statistics
- Identify and respond to incidents faster
- Staff your PSAP using trusted models
- Improve PSAP operations and performance
- Spot trends and solve problems faster

Why ECaTS?

- Flexible 911 reporting and analytics tool
- Intuitive and customizable
- Relentless customer service and support
- Extremely secure and highly-available web interface
- Trusted by more than 2000 agencies
- Seamless integration with leading providers

About ECaTS

We're as passionate about public safety and saving lives as you are. That's why the ECaTS team works hand-in-hand with our customers as we develop, manage and optimize every facet of our reporting and analytics solutions. Our business is 100% dedicated to emergency call tracking and reporting so that you make decisions that lead to improved emergency response and, ultimately, more saved lives.

For more information, please call 1-855-333-0826, email info@ecats911.com or visit ecats911.com

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