# i3 Logging Service by ECaTS

## *Actionable Intelligence for NG911*

Details matter when you're responsible for monitoring and managing the "big picture" view of your Emergency Services IP Network (ESInet) across multiple jurisdictions, even states. As a NENA i3-compliant logging solution, ECaTS provides reliable resources that meet current and evolving standards, sorting out technical and regulatory complexities.

The ECaTS i3 Logging Service offers an i3-ready interface that aggregates and organizes the logs generated by your NG911 network, providing data on calls *before* they get to a public safety answering point (PSAP). Seamless merging of NG911 network log data and PSAP-provided data allows for robust, end-to-end call reporting.

The i3 Logging Service supports end-to-end logging and retrieval, providing insight into *every call* that travels across your NG911 network and *every network element* engaged along the way.

## Informed Decisions

Informed decision-making is key to efficiently managing network operations. ECaTS i3 Logger is a user-friendly tool that quickly provides a birds-eye view of network performance. Changes are identified as they occur, providing confidence for informed decision-making when concerns arise.

## Powerful Insight

i3 Logger is a powerful management tool providing highly reliable, multi-functional insight:

- **Event Logging and Reporting** helps you understand and evaluate network performance and the health of your system
- **Discrete Element Reporting** reviews activity within available network elements
- **Call Handling Reporting** identifies and helps interpret *any* call that crosses your network

### Let's save more lives together.

Connect with us to customize a reporting and analyzing solution that meets your unique requirements.

Online: ecats911.com
Email: info@ecats911.com
Phone: 1-855-333-0826

### Ask about our other reporting tools:

- Real-time PSAP monitoring
- Staffing forecast
- Wireless Routing Analysis
- Text-to-911
- i3 Logger (ESInet)

**Information to Insight**

## ECaTS' solutions work with industry leaders

i3 Logger is no exception to the ECaTS' rule - our solutions are compatible with all the leading CPE platforms and NGCS providers. Better yet, our tools can capture data from disparate CPEs across your entire enterprise, aggregating and consolidating the information for streamlined reporting and analysis.

## Ongoing customer service and support

Our customer team makes sure you're leveraging our tools to their fullest capabilities while ensuring you have tools you need to understand every facet of your agency's operations and improve your operations with confidence.

### With ECaTS, you can:

- Make well-informed decisions based on real insights
- Plan better budgets using the right data
- Justify funding with facts and statistics
- Identify and respond to incidents faster
- Staff your PSAP using trusted models
- Improve PSAP operations and performance
- Spot trends and solve problems faster

### Why ECaTS?

- Flexible 911 reporting and analytics tool
- Intuitive and customizable
- Relentless customer service and support
- Connect Call Handling and Next Generation 911 network reporting
- Extremely secure and highly-available web interface
- Trusted by more than 2500 agencies
- Seamless integration with leading providers

## About ECaTS

We're as passionate about public safety and saving lives as you are. That's why the ECaTS team works hand-in-hand with our customers as we develop, manage and optimize every facet of our reporting and analytics solutions. Our business is 100% dedicated to emergency call tracking and reporting so that you make decisions that lead to improved emergency response and, ultimately, more saved lives.

For more information, please call 1-855-333-0826, email info@ecats911.com or visit ecats911.com

# ECaTS