
COMPETITIVE LOCAL EXCHANGE CARRIER

INTRADO SAFETY COMMUNICATIONS, INC.
COMPETITIVE LOCAL EXCHANGE CARRIER

Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; and United Telephone Company of Pennsylvania Pa. d/b/a Embarq Pennsylvania P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code. 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 1601 Dry Creek Drive, Longmont, CO 80503.

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1601 Dry Creek Drive
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Intrado Safety Communications, Inc.
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Supplement No. 3 (C)
Tariff Telephone - Pa. P.U.C. No. 1
2nd Revised Title Page
Cancels 1st Revised Title Page

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COMPETITIVE LOCAL EXCHANGE CARRIER

CHECK SHEET

Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Cancels 4th Revised Page 4

COMPETITIVE LOCAL EXCHANGE CARRIER

LIST OF MODIFICATIONS

SUPPLEMENT NO. 5

Changes:

Supplement Title Page, Supplement No. 5
Preface, 5th Revised Page 1 Updates Check Sheet
Preface, 5th Revised Page 4 Updates List of Modifications
Section 2, 3rd Revised Page 35 Decreases TRS Surcharge Rate

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LIST OF MODIFICATIONS (CONT'D.)

SUPPLEMENT NO. 1 (CONT'D.)

Changes (Cont'd.):

Section 1, 1 st Revised Page 7	Moves Definition for Telephone Company. Adds Definition for Telecommunications Relay Service (TRS). Deletes Definition for Trunks and User. Revises Definition for Voice over Internet Protocol.
Section 2, 1 st Revised Page 2	Changes Text under Terms and Conditions
Section 2, 1 st Revised Page 4	Changes Text under Liability of the Company
Section 2, 1 st Revised Page 5	Deletes Text, Renumbers Sections under Liability of the Company
Section 2, 1 st Revised Page 10	Changes Text under Provision of Equipment & Facilities
Section 2, 1 st Revised Page 12	Changes Text under Prohibited Uses
Section 2, 1 st Revised Page 13	Changes Text under Obligations of the Customer
Section 2, 1 st Revised Pages 15	Changes Text under Liability of the Customer
Section 2, 1 st Revised Pages 16	Changes Text under Customer Equipment & Channels
Section 2, 1 st Revised Pages 17	Changes Text under Interconnection of Facilities
Section 2, 1 st Revised Page 19	Changes Text under Billing and Collection of Charges
Section 2, 1 st Revised Page 23	Changes Text under Cancellation of Order for Service
Section 2, 1 st Revised Page 33	Changes Text under Notices and Communications
Section 2, 1 st Revised Page 35	Changes Text under Telecommunications Relay Service
Section 3, 1 st Revised Page 1	Changes Text under Exchange Service Areas
Section 4, 1 st Revised Pages 1-2	Changes Section Title and Corrects Spelling.
Section 4, 1 st Revised Pages 4-6	Changes Text Changes Text under 9-1-1
Section 4, 1 st Revised Page 7	Changes Text and Deletes Text under 9-1-1 Emergency Service
Section 4, 1 st Revised Pages 8-18	Changes Section Title and Text under 9-1-1 Emergency Service
Section 4, Original Pages 19-27	Adds Communications Service Provider E9-1-1 Access Service
Section 4, Original Pages 28-30	Adds Communications Service Provider E9-1-1 Transport Service
Section 6, 1 st Revised Page 1	Changes Text under Special Arrangements

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COMPETITIVE LOCAL EXCHANGE CARRIER

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COMPETITIVE LOCAL EXCHANGE CARRIER

EXPLANATION OF SYMBOLS, REFERENCE
MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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Tariff Telephone - Pa. P.U.C. No. 1
Preface - Original Page 8

COMPETITIVE LOCAL EXCHANGE CARRIER

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the reselling of local exchange telecommunications services by Intrado Communications Inc., hereinafter referred to as the Company, to Customers within the Commonwealth of Pennsylvania.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

9-1-1 - A three-digit telephone number used to report an emergency situation requiring a response by a public agency such as a fire department or police department.

ALI Database - A system of manual procedures and computer programs used to create, store and update ALI information. (C)
(C)

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm or corporation authorized by the Customer or joint user to be connected to the service of the Customer or joint user. An Authorized User must be specifically named in the application for service. (C)

Automatic Number Identification (ANI) - A type of signaling provided by which the calling party's telephone number (or routing number) is forwarded to the 9-1-1 system for call routing determination and PSAP display.

Automatic Location Identification (ALI) - Information transmitted while providing E911 service that permits emergency service providers to identify the geographic location of the calling party. (C)

Call Bridging - The act of adding an additional party to an existing call; i.e., the origination of another leg on an existing call to include an additional party. With Call Bridging, the party adding the additional party remains connected to the call after the additional party is added.

Call Transfer - The act of adding an additional party to an existing call; i.e., the origination of another leg on an existing call to include an additional party. With Call Transfer, the party adding the additional party may disconnect before the additional party answers. (C)

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Central Office (CO) or End Office (EO) - A switching unit providing telecommunication services to Customers, designed for terminating and interconnecting lines and trunks. More than one CO may be located in a building. (C)

Commission - Pennsylvania Public Utility Commission. (C)

Common Carrier - An authorized company or entity providing telecommunications services to the public.

Communications Service Provider (CSP) - Any provider of telecommunications service, including but not limited to ILECs, CLECs, CMRS, VoIP providers, cable companies and satellite communications providers whose customers or users dial the digits 9-1-1 to report an emergency situation requiring a response by a public agency. (C)
|
|
(C)

Company - Whenever used in this tariff, "Company" refers to Intrado Communications Inc., unless otherwise specified or clearly indicated by the context.

Customer - The person, firm, corporation, or government agency that is furnished service by the Company under the provisions and regulations of this tariff and who is responsible for the payment of charges and compliance with the terms and conditions of this tariff. (C)
(C)

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Digital Signal 0 (DS0) – A basic digital signaling rate of 64 kilobits/second, corresponding to the capacity of one voice-frequency equivalent communications channel. (C)
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Dynamic ANI/ALI - A call processing arrangement utilizing a pseudo ANI (pANI) number for NCAS-type call routing commonly associated with the delivery of mobile, nomadic or out-of-region calls and commonly involves a method to dynamically provide caller ALI information upon emergency call answer. |
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E9-1-1 Emergency Service - A local exchange telephone service that uses ANI, ALI (including non-listed and non-published numbers and addresses), Selective Routing, and the three-digit number "9-1-1," for reporting police, fire, medical, or other emergency situations to a PSAP for referral to a public safety agency. As used in this rate sheet, E9-1-1 Emergency Service does not include discretionary equipment purchased or contracted for that is not essential to the provision of E9-1-1 Emergency Service. (C)
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(C)

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

E9-1-1 Facilities - The facilities that interconnect certificated local exchange carriers, CMRS, VoIP, and MLTS providers (inclusive of business Private Branch Exchange and shared tenant service providers), and other services that are used to transport E9-1-1 and other emergency calls to the PSAP.

E9-1-1 Selective Router (Selective Router) - The call processing system that provides tandem switching of 9-1-1 calls to the appropriate PSAP and provides selective routing, speed calling, selective transfer, fixed transfer, and certain maintenance functions for each PSAP.

E9-1-1 Service Provider - The entity responsible for providing systems and support necessary to enable delivery of 911 calls with the and ANI to the PSAP, and provides Selective Routing, Speed Calling, Selective Transfer, Fixed Transfer, and certain maintenance functions for each PSAP.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Emergency Service Number (ESN) - A number, typically three to five digits in length, that maps to a primary 9-1-1 call handler (usually a PSAP) and/or a set of emergency service providers (typically Police, Fire, Medical) that serve a specific range of addresses within a particular geographical area, or Emergency Service Zone (ESZ).

(C)
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End User - The Person that subscribes to (subscriber of record) and/or uses the telecommunications services provided by the Company or a CSP.

(C)

Enhanced 9-1-1 (E9-1-1) - An emergency telephone service that includes ANI, ALI (including non-listed and non-published numbers and addresses), and (optionally) selective routing, to facilitate public safety response.

Facilities - Central office equipment, supplemental equipment, apparatus, wiring, cables (outside plant) and other material and mechanisms necessary to or furnished in connection with the services of the Company.

Governing Authority - A board of county commissioners of a county or the city council or other governing body of a city, city and county, or town or the board of directors of a special district. The Governing Authority oversees the PSAP(s) within the Governing Authority's jurisdiction.

(C)

Holiday - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

|
(C)

Host Telephone Company – The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county or municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Internet Protocol (IP) - A data-oriented protocol used for communicating data across a packet-switched network. IP is a network layer protocol in the internet protocol suite and is encapsulated in a data link layer protocol (e.g., Ethernet). As a lower layer protocol, IP provides addressing and packet delivery amongst computers.

(C)
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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Interruption or Service Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Company or if service is interrupted by the negligence or willful act of the Customer or where Company, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in the filed and effective tariff. (C)

Intrado - Intrado Communications Inc., issuer of this tariff.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement. (C)

Local Exchange Carrier (LEC) - Refers to any person, corporation or entity that pursuant to state rules is authorized to provide local exchange telecommunications services on a resale or facilities basis. (C)

Local Exchange Service - A local service that allows a user of the service to complete calls through facilities provided for intercommunications to other telephones or an E9-1-1 Service Provider's system within a specified area without payment of toll charges. This service may also provides access to and from the telecommunication network for long distance calling (C)

Master Street Address Guide (MSAG) - A database of street names and house number ranges within their associated communities that defines emergency service zones (ESZs) and associated ESNs to enable proper routing of E9-1-1 calls. (C)

Meet-Point - The point to which 9-1-1 calls placed by Customer end users are delivered by a third party aggregator or transit provider to the Company's facilities interconnected with the third party aggregator or transit provider. (C)

MSAG Content – The data elements of the MSAG (Master Street Address Guide) including, but not limited to, the data elements that are entered into the following fields A-I of a standard MSAG record: a) Tax area record, b) Locality, c) Street, d) Thoroughfare, e) Directional (where required), f) Even (E), Odd (O), or all (A) applied to house numbers, g) Low-high range of house numbers, h) PSAP, i) LAT/LONG (Latitude/Longitude) where required. (C)

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service. (C)

Multi-Line Telephone System (MLTS) - A telephone system comprised of common control unit(s), telephone sets, and control hardware and software. MLTS includes but is not limited to network and premises-based systems such as Centrex, PBX, hybrid, and key telephone systems. (C)

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

National Emergency Number Association (NENA) - An international not-for-profit organization whose purpose is to lead, assist, and provide for the development, availability, implementation and enhancement of a universal emergency telephone number or system common to all jurisdictions through research, planning, publications, training and education. (C)

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service. (C)

Person - Any individual, firm, partnership, co partnership, limited partnership, joint venture, association, cooperative organization, limited liability corporation, corporation (municipal or private and whether organized for profit or not), governmental agency, state, county, political subdivision, state department, commission, board, or bureau, fraternal organization, nonprofit organization, estate, trust, business or common law trust, receiver, assignee for the benefit of creditors, trustee, or trustee in bankruptcy or any other service user.

Point of Interconnection (POI) - The point of interface where a Customer-provided transport facility is interconnected to the Company's network. (C)

Point of Presence (POP) - The physical location from which a Customer sends 9-1-1 calls placed by the Customer's end users to Company's network. The POP may be a CO housing a CSP's equipment, or it may be a physical location of a third party used by the Customer to deliver 9-1-1 traffic to Company's network; e.g., an emergency service gateway provider for a VoIP Customer. (C)

Premises - All the space in the same building that a Customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one Customer. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the buildings. (C)

Private Branch Exchange (PBX) - An arrangement that comprises manual and/or automatic common equipment, wiring and station apparatus, and which provides for interconnection of main station lines associated with an attendant position and/or common equipment located on the Customer's Premises or extended to another Premises of the same Customer. (C)

Pseudo Automatic Number Identification (pANI) - A number consisting of the same number of digits as ANI, and used to query routing and ALI databases. (C)

Public Agency - Any city, city and county, town, county, municipal corporation, public district, or public authority located in whole or in part within this state which provides or has the authority to provide fire fighting, law enforcement, ambulance, emergency medical, or other emergency services.

Public Safety Answering Point (PSAP) - A facility equipped and staffed to receive 9-1-1 calls from the 9-1-1 Emergency Service Provider. PSAPs operate under the direction of the governing body and are responsible to direct the disposition of 9-1-1 calls.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 1.0 - DEFINITIONS, (CONT'D.)

Selective Routing - The capability of routing an E9-1-1 call to a designated PSAP based upon the seven-digit or ten-digit telephone number or pANI associated with the caller dialing 9-1-1.

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order Agreement or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date. (C)

Service Order Agreement (SOA) - The initial agreement for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Agreement by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff. (C)

Service Order Information (SOI) - Files with end user information, conforming to NENA recommended "Standard Formats & Protocols" or recommended "Standards for Private Switch E9-1-1 Database", that are needed for an E9-1-1 database management system. (C)

Shell Records - Pre-provisioned SOI records by the Dynamic ANI/ALI method of call delivery to determine call routing and the 9-1-1 caller's ANI/ALI to be displayed at the appropriate PSAP. (C)

Station - The equipment provided at the Customer Premises which enables the Customer to establish communications connections and to effect communications through such connections. (C)

Subscriber - A person, firm, partnership, corporation or other entity who orders telecommunications service(s) from a telecommunications services provider. (C)

TDD/Text Phone - A telecommunications device for use by hearing and speech impaired persons that employs graphic communication in the transmission of coded signals through a wire or radio communication system. (C)

(C)
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(C)

Some material previously found on this page moved to Section 1, 1st Revised Page 7

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

Telecommunications Relay Service (TRS) - These services provide the ability for hearing or speech impaired individuals to communicate, by wire or radio, with a hearing individual in a manner that is functionally equivalent to communication by an individual without a hearing or speech impairment. This definition includes telecommunication relay services that enable two-way communications between an individual who uses a TDD or other non-voice terminal device and an individual who does not use such a device. (C)

Telephone Company – A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. In the context of Section 4.2 of this tariff, “Telephone Company” is synonymous with “service provider” and with “Company”. (C)

Telematics - Personal safety devices utilizing a combination of electronic sensors, wireless communications technologies, and/or location determination technologies to signal or notify Telematics service providers when assistance is required. While Telematics devices are used for non-emergency purposes such as roadside assist or concierge services, navigation assistance, and vehicle tracking, the services described herein are specifically designed to facilitate the delivery of emergency Telematics calls to the appropriate responding agencies, where facilities permit.

Voice over Internet Protocol (VoIP) - IP-based technology that allows real-time, 2-way voice communications over managed, dedicated private IP networks or the public Internet. (C)
(C)

Some material now found on this page moved from Section 1, Original Page 6

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way transmissions between points within the Commonwealth of Pennsylvania.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

Failure by the Company to assert its rights pursuant to one provision of this Tariff does not preclude the Company from asserting its rights under other provisions.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.
- B. Minimum Period - Service is provided on month-to-month or on a term agreement basis. The minimum term period is one (1) year unless otherwise specified in this tariff or mutually agreed upon in the Service Order Agreement. (SOA) Penalties may apply for early termination of the Service Order Agreement. (C)
(C)
- C. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- D. Continuation of Service: Except as otherwise stated in this tariff or a Service Order Agreement, at the expiration of the initial term specified in each Service Order Agreement, or in any extension thereof, service shall be renewed automatically for a one (1) year term, unless the Customer provides notice of intent not to renew such agreement at least 60 days prior to the end of the initial or any additional term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination. (C)
|
(C)
- E. Service may be terminated upon written notice to the Customer if:
- .1 the Customer is using the service in violation of this Tariff; or
 - .2 the Customer is using the service in violation of the law.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- F. This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.
- G. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. Except as otherwise stated in this section, or as limited by 52 Pa. Code §69.87 and the Commission's Order regarding limited liability in Docket No. M-00981209, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7. (C)
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company, its affiliates, directors, officers, employees, assignees and/or successors, shall not be liable to a Customer or third party for any loss in excess of an amount in liquidated damages of \$100.00 for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason other than as described in Section 2.1.4.C, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities, including the obtaining or furnishing of information with respect to the Customer (including without limitation Customer's end users) associated with the service, unless such loss is caused by the willful and/or wanton misconduct of the Company. (C)
(C)
(C)
(C)
- Company's 9-1-1 service is offered solely to assist Customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By obligation, direct or indirect, to any third party other than Company, Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, maintenance, or provision of 9-1-1 service other than an act or omission including gross negligence or wanton or willful misconduct. (C)
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

D. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense due to:

.1 Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers, except as contracted by the Company;

(C)

.2 Any unlawful or unauthorized use of Company facilities and services;

(C)

.3 Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;

(C)

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

D. (Cont'd.)

- .5 Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company liability is limited as set forth in paragraph A. of this Subsection 2.1.4.
- .6 Any non-completion of calls due to network busy conditions;
- .7 Any calls not actually attempted to be completed during any period that service is unavailable;
- .8 And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of Company services or facilities.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- G. Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required to the furnishing and maintenance of that service. At the option of the Company, in managing its facilities, certain regular service restrictions may be temporarily imposed at locations where new or additional facilities being constructed are not readily available to meet service demands.
- B. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- C. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- D. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- E. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- F. The Customer shall be responsible for the payment of service charges as set forth in Section 4.1.1 for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

G. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff or the Service Order Agreement, and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(C)
(C)

.1 the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

.2 the reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its Network by Customers that cause interference to the Company or other Customers or users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage. (C)
- 2.2.4 A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the service or any rights associated with the service provided under this tariff without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and termination and Non-recurring Charges for installation as stated in this tariff or the Service Order Agreement may apply. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer is responsible for making proper application for service; placing any necessary order; entering into a Service Order Agreement with the Company; complying with the terms of the SOA and tariff regulations; and payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following: (C) (C)

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of communications cable and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C.) Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on Company equipment or facilities.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or with the Service Order Agreement, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party. (C)
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff or the SOA including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or Joint or Authorized Users contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company. (C)
Company services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A Customer may transmit any form of signal that is compatible with Company equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff. (C)

2.4.2 Station Equipment

- A. Terminal equipment on the Customer's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Network Interface Device. (C) | (C)
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4.3 Network Interface Device (NID)

The Network Interface Device (NID) permits access to the Company's network. All wiring on the Customer's premises that is connected to the Company's network shall connect to the network through the Company-provided NID. Any necessary maintenance, repair, or upgrade work to the NID shall be the responsibility of only the Company. The Company will make the decision whether to place the NID inside or outside the Customer premises. In the event that the Customer requests that the NID be placed in a location other than the location selected by the Company, any additional cost to the Company will be charged to the Customer. Additionally, the Customer shall be responsible for premise wiring, which is not provided by the Company, that is connected to the NID.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications services and the channels, facilities or equipment of others shall be provided at the Customer's expense.
- B. Communications services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff or the SOA may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.5 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

- A. The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions.
- B. Municipal excise taxes are billed as separate line items and are not included in the quoted rates for service. These items are not included in the quoted rates for service.

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Non-usage sensitive charges (e.g., the charges specified in Section 4.5) will be billed monthly, in advance of the use of the service, and are due within 30 days of the invoice date.
- B. The Company does not currently charge for any services on a usage-sensitive basis.
- C. Upon termination of service, the Customer's final bill will be rendered in the next bill cycle. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

D. Billing of the Customer by the Company will begin on the first day following the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use.

E. Late Payment Fee

If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the date due, minus any charges imposed for previous late payments, and charges billed as local taxes, multiplied by 1.5%.

F. Return Check Charge

The Customer will be assessed a charge of twenty five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.

G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company will require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of the invoice date to initiate a dispute over charges or to receive credits. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Telephone 1-800-692-7380.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one (1) month's charges for the service or facility and additional (1) month advance payment for each subsequent month. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The initial advance payment will be credited to the Customer's initial bill. Subsequent advance payments will be credited on the appropriate monthly bill. Advance payments do not accrue interest.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

The Company does not collect Customer deposits.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Order for Service (C)

- A. Where the Customer cancels service to be provided pursuant to a Service Order Agreement prior to the start of the service, no charges will be imposed by the Company except as specified below. (C)
- B. Where, prior to cancellation of the SOA by the Customer, the Company incurs any expenses in installing the service, or in preparing to install the service, that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed ninety percent (90%) of the sum of the charge for the minimum period of services ordered, including installation charges, and charges other parties levy against the Company that would have been chargeable to the Customer had service commenced. (C)
- C. Where, in order to provide services pursuant to a SOA, the Company incurs any costs in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives notification from Customer that the SOA has been cancelled, a charge equal to those special construction and/or special arrangement costs, less net salvage, shall be charged to the Customer. Such special construction/special arrangement costs may include, but are not limited to: cost of equipment, facilities and material; the cost of installation, engineering, labor and supervision; general and administrative expense; depreciation, maintenance and taxes; cancellation and/or termination charges that the Company would not have incurred if service had commenced pursuant to the Service Order Agreement; and provision for return on investment, and any other costs associated with the special construction or arrangements. (C)
- D. Charges in 2.5.6 A. through 2.5.6 C. will be calculated and applied on a case-by-case basis. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.5.8 Cancellations and Deferrals

When the Company advises a Customer that ordered services are available on the requested due date, and the Customer is unable or unwilling to accept service at that time, the facilities will be held available for the Customer for a thirty (30) business day grace period. If after the thirty (30) business days the Customer still has not accepted service, regulatory monthly billing for the ordered services may begin, or the facilities will be released for other service order activity, and cancellation charges, including non-recurring charges that would have been applied had the service been installed, may be applied. These cancellation and deferral provisions apply to requests for all Company services.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.6 Discontinuance of Service

The Company may refuse or discontinue service, without incurring any liability, for any of the following reasons.

- 2.6.1 Upon nonpayment of any undisputed amounts owed to the Company, provided that there has been compliance with the residential deferred payment rules, the Company may discontinue service after ten (10) days written notice to the Customer.
- 2.6.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 2.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

- 2.6 Discontinuance of Service, (Cont'd.)
- 2.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.6.5 Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- 2.6.6 Abuse or fraudulent use of the service including a) the use of service to transmit a message or to locate a person or to otherwise give or obtain information without payment of an applicable charge; b) the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain telephone service by rearranging, tampering with or making connection with any facilities of the Company by trick, scheme, false representation or false credit devise, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part of the established charge for such service.
- 2.6.7 Upon the Company's discontinuance of service to the Customer under this Section, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare that ninety percent (90%) of all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service

Service interruptions that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.7.1 for the part of the service that the interruption affects.

2.7.1 General

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth in Section 4.1.1 for visits by Company agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- D. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- E. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- G. That was not reported to the Company within thirty (30) days of the date that service was affected.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service, (Cont'd.)

D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.8 Use of Customer's Service by Others

2.8.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.9 Cancellation of Service/Termination Liability

Customers may cancel service verbally or in writing, unless specified differently within a term agreement. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to and including the date of termination or cancellation, unless otherwise noted in the description of the service affected.

If a Customer cancels or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable in accordance with Section 2.5.2.

2.9.1 Termination Liability

The Customer's termination liability for cancellation of service prior to completion of the term of service shall be equal to:

- A. all unpaid Non-Recurring charges; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred by the Company on behalf of the Customer; plus
- C. ninety percent (90%) of the Monthly Recurring Charge for the service under the term agreement, multiplied by the months remaining in the term agreement.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.10.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.10.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.10.3 pursuant to any financing, merger or reorganization of the Company.

2.11 Notices and Communications

- 2.11.1 The Customer shall designate on the Service Order Agreement the address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which Company bills for service shall be mailed. (C)
- 2.11.2 The Company shall designate on the Service Order Agreement an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. (C)
- 2.11.3 Except as otherwise stated in this tariff or the Service Order Agreement, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first. (C)
- 2.11.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 Telecommunications Relay Service

2.12.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

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SECTION 2.0 - REGULATIONS, (CONT'D.)

2.12 Telecommunications Relay Service, (Cont'd.)

2.12.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the Local Exchange Carrier's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after August 1, 2022. (C)

	<u>Monthly Charge</u>
Per residence access line	\$0.00 (D)
Per business access line	\$0.00 (D)

Centrex lines will be assessed on an equivalency basis as determined by the Commission.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

The Company's services are provided, subject to availability of facilities and equipment, in areas (C) currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania, Inc.
- 2) Verizon North Inc.
- 3) United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas – Verizon Pennsylvania, Inc.

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Exchange</u>
Alexandria	Alexandria Huntington	McConnellstown (Embarq)
Aliquippa - Local	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Subn. Zone 16 Rochester	
Aliquippa - Metro	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Verizon North) Ironton (Ironton Tel. Co.) New Smithville (Verizon North) New Tripoli (Verizon North) Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Ambridge Local	Aliquippa Ambridge Baden Glenwillard Pittsburgh Subn Zone 16	
Ambridge – Extended	All stations in the Local Area preceding plus Pittsburgh Subn Zone 15 and Rochester	
Ambridge – Metro	All stations in the Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Annville	Annville Lebanon Mt. Gretna Palmyra	Hershey (Verizon North) Jonestown (Verizon North)
Ashland	Ashland Frackville Girardville Kulpmont Mt. Carmel Shenandoa	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Avondale	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon DE) Wilmington, DE (Verizon DE)
Baden Local	Aliquippa Ambridge Baden Rochester	
Baden Metro Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Easton Nazareth Northampton Slatington	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Windstream) Enon Valley (Windstream)
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (Embarq) Zion (Embarq)
Belle Vernon Local	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Belle Vernon Metro Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Bellwood	Altoona Bellwood Tyrone	
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Commonwealth.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Inc. Exchange</u>	<u>Other Local Exchange Company Name</u>
Bloomsburg	Berwick Bloomsburg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Armstrong North) Limestone, NY (Verizon, NY)
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local	Buckingham Carversville Doylestown New Hope Philadelphia Subn Zone 45 Wycombe	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Buckingham Extended	All stations in the Local Area preceding plus: Dublin Line Lexington Newtown Philadelphia. Subn Zone 39 Philadelphia. Subn Zone 40 Plumsteadville	
Buckingham Metro Area	All stations in the Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Windstream) Murdocksville (Armstrong)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Verizon - NJ)
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Subn Zone 13 Washington	Hickory (Hickory Tel. Co.)
Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Verizon North) Clifford (North Eastern Pa. Tel. Co.) Forest City (North Eastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	
Carversville Local Area	Bedminster Buckingham Carversville Doylestown Dublin New Hope Plumsteadville Wycombe	
Carversville Metro Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catasauqua	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Ironton (Ironton Tel Co)
Catawissa	Bloomsburg Catawissa Danville Elysburg Numidia	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Center Point Local	Center Point Collegeville Harleysville Lansdale Philadelphia Subn Zone 30 North Wales Schwenksville	
Center Point Extended	All stations in the Local Area preceding plus: Green Lane Philadelphia Subn Zone 29 Philadelphia Subn Zone 31 Philadelphia Subn Zone 33 Phoenixville Royersford Souderton	
Center Point Metro	All stations in the Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania Exchange</u>	<u>Other Local Exchange Company Name</u>
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	
Cherry Tree	Barnesboro Cherry Tree Clymer Glen Campbell	
Chester Springs Local	Chester Springs Eagle Exton Philadelphia Subn Zone 28 Phoenixville Pughtown Royersford	
Chester Springs Extended	All stations in the Local Area preceding plus: Collegeville Downingtown Glenmoore Philadelphia Subn Zone 26 Philadelphia Subn Zone 29 Pottstown West Chester	
Chester Springs Metro	All stations in the Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Clairton Local	Clairton Elizabeth Pittsburgh Subn Zone 10 Pittsburgh Subn Zone 11	
Clairton Metro	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Windstream) Shippenville (Windstream) Sligo (Windstream) Strattanville (Windstream)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Coatesville Local	Avondale Coatesville Downingtown Eagle Exton Glenmoore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Coatesville Metro Plus	All stations in the Local Area preceding plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	
Collegeville Local	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Subn Zone 29 Philadelphia Subn Zone 30 Philadelphia Subn Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Collegeville Metro	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hollidaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	
Donora Local	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Donora Metro Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore Honey Brook Lenape Mortonville Philadelphia Subn Zone 28 Pughtown West Chester Westtown	
Downingtown Metro Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Doylestown Local	Buckingham Carversville Doylestown Dublin Line Lexington Philadelphia Subn Zone 45 Plumsteadville Wycombe	
Doylestown Extended	All stations in the Local Area preceding plus: Bedminster Lansdale New Hope Newton North Wales Perkasie Philadelphia Subn Zone 33 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Philadelphia Subn Zone 40 Souderton	
Doylestown Metro	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Dublin Local	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton	
Dublin Metro Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (Windstream PA, Inc.) Luthersburg (Windstream) Penfield (Windstream)
Eagle Local	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore Philadelphia Subn Zone 28 Phoenixville Pughtown Royersford West Chester	
Eagle Metro Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Verizon - NJ) Phillipsburg, N.J. (Verizon - NJ)
East Palestine	East Palestine, PA	East Palestine, OH (Ameritech OH) New Waterford, OH, (Ameritech OH) Rogers, OH. (Ameritech OH)
Ebensburg	Carrolltown Cresson Ebensburg	Colver (Windstream) Nanty-Glo (Verizon North) Johnstown (Verizon North)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Armstrong N)
Elizabeth Local	Clairton Donora Elizabeth Monongahela Pittsburgh Subn Zone 10 Pittsburgh Subn Zone 11	
Elizabeth Extended	All stations in the Local Area preceding plus: Finleyville Pittsburgh. Subn Zone 12 West Newton	
Elizabeth Metro	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Ellwood City	Beaver Falls. Ellwood City New Castle Wampum Zelienople	Portersville (Embarq)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunbury	
Endeavor	Endeavor Tidioute Tionesta	
Exton Local	Chester Springs Coatesville Downingtown Eagle Exton Glenmoore Lenape Mortonville Philadelphia Subn Zone 28 Pughtown West Chester Westtown	
Exton Metro Area	All stations in the Local Area preceding plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

Exchange Area	Verizon Pennsylvania, Exchange	Other Local Exchange Company Name
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Subn Zone 11 Pittsburgh Subn Zone 12	
Finleyville Extended Area	All stations in the Local Area preceding plus: Clairton Elizabeth Pittsburgh Subn Zone 10	
Finleyville Metro Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Glenmoore	Chester Springs Coatsville Downingtown Eagle Exton Glenmoore Honey Brook Parkesburg Pughtown West Chester	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Subn Zone 15 Pittsburgh Subn Zone 16	
Glenwillard Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (Windstream) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Windstream)
Greensburg Metro Area Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (Windstream) Transfer (Pymatuning Ind. Tel. Co.)
Grove City	Grove City Mercer	Blacktown (Embarq) Harrisville (Embarq) Wesley (Verizon North)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Verizon North) Leesport (Commonwealth)
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Subn Zone 30 Schwenksville Souderton	
Harleysville Metro Area Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Verizon North) Lewisberry (Commonwealth) Marysville (Embarq) Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Verizon North)
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngham-Drums (Commonwealth) Nuremburg (Commonwealth)
Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Herminie Extended Area	All stations in the Local Area preceding plus: Pittsburgh Subn Zone 10 West Newton Youngwood	
Herminie Metro Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Verizon North) Galilee (Verizon North) Pleasant Mount (NorthEastern Pa. Tel.) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmoore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, WV (Verizon PA) East Liverpool, OH (Ameritech, O.)
Houtzdale	Clearfield Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Verizon North) Shellsville (Verizon North)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (Embarq) McConnellstown (Embarq)
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Subn Zone 14 Pittsburgh. Subn Zone 15	Murdocksville (Armstrong)
Imperial Metro Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (Windstream)
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	Harrison City (Windstream)
Jeannette Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Verizon North)
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Lehighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Verizon-DE) Newark, DE (Verizon-DE)
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon-DE) Wilmington, DE (Verizon-DE)
Kennett Square Metro Area Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown Fleetwood Kutztown Reading	Kempton (Verizon North) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville Strasburg	Intercourse (Frontier Comm of PA) Leola (Frontier Comm of PA) Lititz (D & E) Manheim (D & E) Mount Joy (Embarq) Mountville (Embarq) New Holland (Frontier Comm of PA) Quarryville (Commonwealth) Rawlinsville (Commonwealth)

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon DE) Newark, DE (Verizon DE) Wilmington, DE (Verizon DE)
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (Embarq) Mountville (Embarq)
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Lansdale Extended Area	All stations in the Local Area preceding plus: Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Subn Zone 30 Philadelphia Subn Zone 33 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Philadelphia Subn Zone 45 Schwenksville	
Lansdale Metro Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (Windstream)
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (Verizon North) Hershey (Verizon North) Jonestown (Verizon North) Myerstown (Verizon North) Schaefferstown (Verizon North)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	Palmerton (Palmerton Tel Co)
Lenape Local Area	Avondale Coatesville Downingtown Exton Kennett Square Landenberg Lenape Mendenhall Mortonville Philadelphia Subn Zone 10 Philadelphia Subn Zone 28 Unionville West Chester West Grove Westtown	
Lenape Metro Area	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Lewistown	Lewistown McVeytown	Belleville (Embarq) Mifflintown (Embarq) Port Royal (Embarq) Reedsville (Embarq)
Ligonier	Latrobe Ligonier	Stahlstown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Subn Zone 45 Souderton	
Line Lexington Extended Area	All stations in the Local Area preceding plus: Buckingham Philadelphia Subn Zone 33 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Plumsteadville	
Line Lexington Metro Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (Embarq) Mill Hall (Embarq)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ameritech O.) Hubbard, OH (Ameritech O.) North Lima, OH (Ameritech O.) Youngstown, OH (Ameritech O.)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Frontier Comm-Lakewood)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Subn Zone 13	Midway (Windstream)
McDonald Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Subn Zone 12 Pittsburgh Subn Zone 13	
McMurray Extended Area	All stations in the Local Area preceding plus: Washington	
McMurray Metro Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (Verizon North) Lewisberry (Commonwealth)
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Subn Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)
Mendenhall Metro Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (Embarq) Fredonia (Windstream) Wesley (Verizon North)
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (Embarq) Hershey (Verizon North)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (Embarq)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Millheim	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsontown (Windstream)
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Monongahela Metro Area Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Subn Zone 42 Philadelphia Subn Zone 43 Philadelphia Subn Zone 44 Yardley	Ewing, NJ (Verizon - N.J.) Trenton, N.J. (Verizon - N.J.)
Morrisville Metro Area	All stations in the Local Area preceding plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Mortonville Metro Area Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Mountaintop	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Mount Gretna	Annville Lebanon Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
Mount Pleasant Metro Area Plus	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Mount Union	Huntingdon Mount Union	McConnellstown (Embarq)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford (Windstream)
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (Verizon North) New Bedford (Verizon North) Plain Grove (Embarq) Princeton (Verizon North) Volant (Embarq)
New Florence	Bolivar New Florence Seward	Johnstown (Verizon North)
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Verizon - NJ)
New Hope Metro Area Plus	All stations in the Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Subn Zone 20 Springdale Tarentum	
New Kensington Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Newton Local Area	Newton Philadelphia Subn Zone 40 Philadelphia Subn Zone 43 Wycombe Yardley	
Newton Extended Area	All stations in the Local Area preceding plus: Buckingham Doylestown Morrisville New Hope Philadelphia Subn Zone 37 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Philadelphia Subn Zone 42 Philadelphia Subn Zone 44 Philadelphia Subn Zone 45	
Newton Metro Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North-Wales Philadelphia Subn Zone 30 Philadelphia Subn Zone 33 Souderton	
North Wales Extended Area	All stations in the Local Area preceding plus: Collegeville Doylestown Philadelphia Subn Zone 31 Philadelphia Subn Zone 32 Philadelphia Subn Zone 34 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Philadelphia Subn Zone 45	
North Wales Metro Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Subn Zone 13 Pittsburgh Subn Zone 14	
Oakdale Metro Area	All stations in the Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Verizon North)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Verizon North)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Verizon North)
Paris	Burgettstown Paris	Weirton, WV (Verizon - WV)
Parkesburg	Coatesville Glenmoore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Perkasie Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Perryopolis Metro Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Philadelphia Zone 1: Local Area	Phila. Zone 1, Phila Zone 2, Phila. Zone 3, Phila. Zone 4
Philadelphia Zone 1: Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.
Philadelphia Zone 2: Local Area	Phila. Zone 1, Phila Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone 24
Philadelphia Zone 2: Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Originating Exchange</u>	<u>Local Calling Area</u>
Philadelphia Zone 3: Local Area	Phila. Zone 1, Phila Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Philadelphia Zone 3: Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.
Philadelphia Zone 4: Local Area	Phila. Zone 1, Phila Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41
Philadelphia Zone 4: Metropolitan Area	All stations included in Local Area preceding plus all other Zones of the Phila. Suburban Exchange.

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Philadelphia Suburban Exchanges</u>	<u>Local Calling Area</u>
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Philadelphia Suburban Exchanges</u>	<u>Local Calling Area</u>
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn, Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli, Malvern, Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Philadelphia Suburban Exchanges</u>	<u>Local Calling Area</u>
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham, Elkins Park, Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres, Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville, Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Subn Zone 28 Philadelphia Subn Zone 29 Phoenixville Pughtown Royersford	
Phoenixville Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Subn Zone 26 Philadelphia Subn Zone 30 Pottstown	
Phoenixville Metro Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Pittsburg Exchanges</u>	<u>Local Calling Area</u>
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Pittsburgh
Pittsburg	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
Plumsteadville Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Verizon - WV) Morgantown, WV (Verizon - WV)
Portage	Cresson Ebensburg Johnston Portage Southfork	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Port Allegany	Eldred Port Allegany Roulette Smethport	
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Verizon North) Friedensburg (Verizon North)
Pughtown Local Area	Chester Springs Downingtown Eagle Exton Glenmoore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Pughtown Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (Verizon North) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (Verizon North) Topton (Conestoga) Womelsdorf (Verizon North) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Rew	Bradford Eldred Rew Smethport	Duke Center (Armstrong North) Limestone, NY (Verizon, NY)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (Verizon NJ.) Phillipsburg, N.J. (Verizon NJ)
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Rochester Metro Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Subn Zone 29 Philadelphia Subn Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Royersford Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (Embarq)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Verizon North) Friedensburg (Verizon North)
Schwenksville Local Area	Center Point Collegetown Green Lane Harleysville Lansdale Perkasie Philadelphia Subn Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)
Schwenksville Metro Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Scottdale Local Area	Connellsville Dawson Mount Pleasant Scottdale	
Scottdale Metro Plus Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (TDS- Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech, O) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech, OH) Transfer (Pymatuning Ind. Tel. Co.)
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Verizon North)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Verizon - WV) East Liverpool, OH (Ameritech O)
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Souderton Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Subn Zone 19 Pittsburgh Subn Zone 20 Springdale Tarentum	
Springdale Metro Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Springtown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Verizon - NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Windstream)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Frontier Comm. Of PA.) Quarryville (Commonwealth) Rawlinsville (Commonwealth)
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Verizon - NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Verizon North)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Windstream)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Frontier Comm-Lakewood) Lansford (Windstream)
Tarentum Local Area	New Kensington Pittsburgh Subn Zone 20 Springdale Tarentum	
Tarentum Metro Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Windstream)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Unionville Metro Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Verizon - NJ) Milford, N.J. (Verizon - NJ) Uhlerstown (Commonwealth)
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Windstream)
Washington Local Area	Avella Canonsburg Claysville McMurray Washington West Alexander	Buffalo (Verizon North) Hickory (Hickory Tel. Co.) Taylorstown (Verizon North)
Washington Metro Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (Windstream)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Subn Zone 28 West Chester Westtown	
West Chester Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Subn Zone 10 Philadelphia Subn Zone 11 Philadelphia Subn Zone 12 Philadelphia Subn Zone 22 Unionville West Grove	
West Chester Metro Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon DE)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech O)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
West Newton Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Subn Zone 10 Scottdale	
West Newton Metro Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Westtown Local Area	Lenape Philadelphia Subn Zone 10 Mendenhall West Chester Westtown	
Westtown Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Subn Zone 11 Philadelphia Subn Zone 12 Philadelphia Subn Zone 22 Philadelphia Subn Zone 28 Unionville West Grove	
Westtown Metro Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Verizon North) Oval (Pennsylvania Tel. Co.) Trout Run (Verizon North)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Subn Zone 40 Philadelphia Subn Zone 45 Wycombe	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Wycombe Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Subn Zone 37 Philadelphia Subn Zone 38 Philadelphia Subn Zone 39 Philadelphia Subn Zone 43 Philadelphia Subn Zone 44 Yardley	
Wycombe Metro Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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3.2 Exchange Service Areas - Verizon Pennsylvania, Inc., (Cont'd.)

<u>Exchange Area</u>	<u>Verizon Pennsylvania, Exchange</u>	<u>Other Local Exchange Company Name</u>
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Subn Zone 42 Philadelphia Subn Zone 43 Philadelphia Subn Zone 44 Wycombe Yardley	Ewing, NJ (Verizon - NJ) Trenton, NJ (Verizon - NJ)
Yardley Metro Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Youngwood Metro Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (Embarq)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Service Areas – Verizon North, Inc.

<u>Exchange</u>	<u>Local Calling Area</u>
Airville	Brogue, Delta and Red Lion
Auburn	Friedensburg Orwigsburg Pine Grove Pottsville Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg and Vandergrift
Beach Lake	Galilee Honesdale Narrowsburg, NY (Citizens Tel.)
Beaver Springs	Middleburg Mount Pleasant Mills Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset and Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf and Reading
Boswell	Hooversville, Johnstown, Somerset and Stoystown
Brogue	Airville, Red Lion and York
Brookside	Jersey Shore Trout Run Williamsport

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3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Buffalo	Avella Canonsburg Taylorstown Washington
Cambridge Springs	Edinboro, Meadville and Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset and Windber
Chapman Lake	Carbondale Clark Summit (Commonwealth) Jermyn Olyphant Scranton
Clintonville	Franklin and Wesley
Confluence	Rockwood and Salisbury
Cooperstown	Franklin and Oil City
Corry	Spartansburg, Union City and Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove and Cardiff, Md. (Verizon – Maryland)
Dillsburg	Dover, Harrisburg Zone 1 and Mechanicsburg

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3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Dingman's Ferry	Milford/Log Tavern Montague, NJ (Embarq)
Dover	Dillsburg, East Berlin, Manchester and York
East Berlin	Dover, Hanover (Embarq), New Oxford (Embarq), and York
Edinboro	Cambridge Springs, Erie and McKean
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford and Wattsburg
Fairview	Erie, Girard and McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md (Service to NXX 692 and 941 only) and Cardiff, Md. (Verizon – Maryland)
Franklin	Cooperstown and Oil City
Friedensburg	Auburn Orwigsburg Pine Grove Pottsville Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown and Lebanon

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3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Galilee	Beach Lake Callicoon (Verizon New York) Honesdale Narrowsburg, NY (Citizens Tel.)
Girard	Erie and Fairview
Glen Rock	Jefferson, Loganville, Stewartstown and York
Grand Valley	Pleasantville, Titusville and Youngsville
Harrison Valley	Ulysses and Westfield
Hershey	Annville, Elizabethtown (Embarq), Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville and Steelton
Hooversville	Boswell, Johnstown and Stoystown, Somerset
Jefferson	Glen Rock, Hanover (Embarq), Spring Grove and York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork and Windber
Jonestown	Frystown, Shellsville, Annville and Lebanon
Kempton	Allentown Hamburg Kutztown New Smithville New Tripoli

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3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Knoxville	Elkland
Lincolnvile	Union City, Spartansburg and Townville (Windstream)
Loganville	Glen Rock, Red Lion and York
Loyalsock	Muncy Trout Run Williamsport
Manchester	Dover and York
Matamoras	Cuddebackville, NY (Verizon New York) Milford/Log Tavern Montague, NJ (Embarq) Port Jervis, NY (Verizon New York)
McKean	Edinboro, Erie and Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville and Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury and Somerset
Middleburg	Beaver Springs Mifflinburg (Buffalo Valley Tel. Co.) Mount Pleasant Mills Selinsgrove
Milford/Log Tavern	Cuddebackville, NY (Verizon New York) Dingman's Ferry Matamoras Montague, NJ (Embarq) Port Jervis, NY (Verizon New York)

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3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Myerstown	Frystown, Schaefferstown, Womelsdorf and Lebanon
Nanty Glo	Edensburg and Johnstown
New Bedford	New Castle and New Wilmington
New Smithville	Allentown Ironton (Ironton Telephone Co.) Kempton New Tripoli
New Tripoli	Allentown Kempton New Smithville Slatington
New Wilmington	New Bedford, New Castle, Sharon, and Volant (Embarq)
North East	Erie, South Ripley, New York (Verizon – New York) and Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville and Titusville
Pine Grove	Auburn Friedensburg Tremont (Commonwealth)
Pleasantville	Grand Valley, Oil City and Titusville

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Princeton	New Castle and Portersville (Embarq), Ellwood City
Red Lion	Broque, Loganville and York
Robesonia	Bernville, Womelsdorf and Reading
Rockwood	Berlin, Confluence, Meyersdale and Somerset
Salisbury	Confluence, Meyersdale and Grantsville, Md. (Verizon – Md.)
Saltsburg	Avonmore
Sayre	Waverly, New York (Verizon – New York)
Schaefferstown	Myerstown, Womelsdorf and Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills and Sunbury
Selinsgrove/Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills and Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown and Hershey
Shohola	Barryville, NY (Verizon New York) Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood and Stoystown

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
South Fork	Beaverdale and Johnstown
Spartansburg	Corry, Lincolnton, Titusville and Townville (Windstream)
Spring Grove	Hanover (Embarq), Jefferson and York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York and Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville and Somerset
Taylorstown	Buffalo Claysville Washington
Titusville	Grand Valley, Oil City, Pleasantville and Spartansburg
Trout Run	Brookside Loyalsock Williamsport
Union City	Corry, Erie, Lincolnton, Waterford and Wattsburg

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Exchange Service Areas – Verizon North, Inc., (Cont'd.)

<u>Exchange</u>	<u>Local Calling Area</u>
Vandergrift	Apollo (Windstream) Avonmore, and Leechburg (Windstream)
Waterford	Erie, Union City and Wattsburg
Wattsburg	Corry, Erie, North East, Union City and Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md. And Frostburg, Md. (Verizon – Md.), Meyersdale and Hyndman (Embarq)
Wesley	Clintonville, Harrisville (Embarq), Grove City and Mercer
Westfield	Elkland, Harrison Valley, Knoxville and Sabinsville
Windber	Central City and Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown and Reading
Wrightsville	Red Lion, York, and Columbia (Embarq)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove and Wrightsville

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania

Allensville Exchange

Allensville
Belleville

Huntingdon (Verizon PA.)
Lewistown (Verizon PA.)

Bedford Exchange

Bedford
Charlesville
Everett

Fishertown
Osterburg
Schellsburg

Bedford Valley Exchange

Bedford
Bedford Valley

Hyndman

Beech Creek Exchange

Beech Creek
Howard

Lock Haven (Verizon PA.)
Mill Hall

Belleville Exchange

Allensville
Belleville

Lewistown (Verizon PA.)
Reedsville

Biglerville Exchange

Biglerville
Gettysburg

York Springs

Blacktown Exchange

Blacktown
Plain Grove
Volant

Grove City (Verizon PA)
Mercer (Verizon PA)

Blain Exchange

Blain
East Waterford

Loysville

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

<u>Blue Ridge Summit Exchange</u> Blue Ridge Summit Highfield, Md. (C & P Tel. Co. of Md.)	Waynesboro
<u>Bruin Exchange</u> Chicora North Washington	Parker Petrolia Bruin
<u>Butler Exchange</u> Chicora Connoquenessing Meridian	Nixon Prospect West Sunbury Butler
<u>Carlisle Exchange</u> Carlisle Mount Holly Springs	Newville
<u>Chambersburg Exchange</u> Chambersburg Fayetteville	Marion Saint Thomas
<u>Charlesville Exchange</u> Bedford Charlesville	Everett
<u>Chicora Exchange</u> Bruin Butler North Washington	Petrolia Chicora
<u>Claysburg Exchange</u> Altoona (Verizon PA.) Claysburg Holidaysburg (Verizon PA.)	Osterburg Roaring Spring

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Clearville Exchange

Bedford
Clearville

Everett

Columbia Exchange

Columbia
Elizabethtown
Lancaster (Verizon PA.)
Marietta

Mount Joy
Mountville
Wrightsville (Verizon North)

Connoquenessing Exchange

Butler
Evans City
Meridian

Nixon
Prospect
Connoquenessing

Dry Run Exchange

Chambersburg

Dry Run

Duncannon

Duncannon
Harrisburg (Zone 1)
Marysville

New Bloomfield
Newport

East Waterford Exchange

Blain
East Waterford

Mifflintown
Port Royal

Eau Claire Exchange

Emlenton
Foxburg
North Washington

Parker
Eau Claire

Elizabethtown Exchange

Elizabethtown
Columbia
Hersey (Verizon North)
Lancaster (Verizon PA)

Landisville (Verizon PA)
Pennsylvania, Inc.)
Marietta
Mt. Joy
Middletown (Verizon PA.)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

<u>Emlenton Exchange</u> Eau Claire Foxburg Parker	Rockland (Windstream) Emlenton
<u>Evans City Exchange</u> Butler Connoquenessing Criders Corners (North Pittsburgh Tel. Co.)	Nixon Zelienople (Verizon PA.) Evans City
<u>Everett Exchange</u> Bedford Breezewood (Breezewood Tel. Co.)	Clearville Everett
<u>Fairfield Exchange</u> Emmitsburg, Md. (C & P Tel. Co. of Md.) Fairfield	Gettysburg
<u>Fayetteville Exchange</u> Chambersburg	Fayetteville
<u>Fishertown Exchange</u> Bedord Fishertown	Osterburg Schellsburg
<u>Foxburg Exchange</u> Eau Claire Emlenton	Parker Foxburg
<u>Gettysburg Exchange</u> Biglerville Fairfield	Gettysburg
<u>Greencastle Exchange</u> Chambersburg Greencastle	Marion Waynesboro

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Hanover Exchange

Hanover
Jefferson (Verizon North)

Littletown
New Oxford

Harrisville Exchange

Plain Grove
Portersville
Slippery Rock
Volant

West Sunbury
Wesley (Verizon North)
Harrisville
Grove City (Verizon PA.)

Hewitt Exchange

Cumberland, Md. (C & P Tel. Co. of Md.)
Flintstone, Md. (C & P Tel. Co. of Md.)
Hewitt

Oldtown, Md. (C & P Tel. Co. of Md.)
Ridgeley, W. Va. (C & P Tel. Co. of W. Va.)
State Line, Pa.

Hopewell Exchange

Everett
Hopewell

Saxton (Verizon PA.)

Howard Exchange

Beech Creek
Bellefonte (Verizon PA)

Howard
State College (Verizon PA)
Zion

Hyndman Exchange

Bedford
Bedford Valley

Hyndman

Ickesburg Exchange

Ickesburg
Loysville
Millerstown

New Bloomfield
Newport and Port Royal

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Littlestown Exchange

Gettysburg
Hanover
Littlestown

New Oxford
Silver Run, Md. (C & P Tel. Co. of
Md.)

Liverpool Exchange

Liverpool
Millerstown

Newport

Loysburg Exchange

Loysburg
Martinsburg

Roaring Spring

Loysville Exchange

Blain
Ickesburg

Loysville
New Bloomfield

Marietta Exchange

Columbia
Elizabethtown
Lancaster (Verizon PA.)

Marietta
Mt. Joy
Mountville

Marion Exchange

Chambersburg
Greencastle

Marion

Marklesburg Exchange

McConnellstown
Huntingdon (Verizon PA.)

Marklesburg

Martinsburg Exchange

Altoona (Verizon PA.)
Hollidaysburg (Verizon PA)
Loysburg

Martinsburg
Roaring Spring
Williamsburg

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

<u>Marysville Exchange</u> Duncannon Harrisburg Zone 1(Verizon PA.)	Marysville
<u>McAlisterville Exchange</u> McAlisterville Mifflintown Port Royal	Richfield Thomsontown
<u>McConnellstown Exchange</u> Alexandria (Verizon PA) Huntingdon (Verizon PA) Mount Union (Verizon PA)	Marklesburg McConnellstown
<u>McConnellsburg Exchange</u> McConnellsburg	
<u>Mercersburg Exchange</u> Chambersburg Greencastle Marion	Mercersburg Saint Thomas
<u>Meridian Exchange</u> Butler Connoquenessing Nixon	Prospect Meridian
<u>Mifflintown Exchange</u> East Waterford Lewistown (Verizon PA.) McAlisterville	Mifflintown Port Royal Thomsontown

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Millerstown Exchange

Ickesburg
Liverpool
Millersville

New Bloomfield
Newport
Thompsontown

Mill Hall Exchange

Beech Creek
Lock Haven (Verizon PA.)

Mill Hall

Mount Joy Exchange

Mount Joy
Columbia
Elizabethtown
Marietta

Mountville
Lancaster (Verizon PA)
Landisville (Verizon PA)
Manheim (Denver & Ephrata Tel. Co.)

Mountville Exchange

Mountville
Columbia
Marietta
Millersville (Verizon PA)

Mount Joy
Lancaster (Verizon PA)
Landisville (Verizon PA)

Mt. Holly Springs Exchange

Carlisle

Mt. Holly Springs

New Bloomfield Exchange

Duncannon
Ickesburg
Loysville

Millerstown
New Bloomfield
Newport

Newburg Exchange

Chambersburg
Newburg

Newville
Shippensburg

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

<u>New Oxford Exchange</u> East Berlin (Verizon North) Hanover Littlestown	New Oxford Gettysburg
<u>Newport Exchange</u> Duncannon Ickesburg Liverpool	Millerstown New Bloomfield Newport
<u>Newville Exchange</u> Carlisle Newburg	Newville
<u>Nixon Exchange</u> Butler Connoquenessing Evans City	Meridian Nixon Saxonburg (North Pittsburgh Tel. Co.)
<u>North Washington Exchange</u> Bruin Butler Chicora Eau Claire	Petrolia West Sunbury North Washington
<u>Orbisonia Exchange</u> Orbisonia Mt. Union (Verizon PA)	Shade Gap Three Springs
<u>Osterburg Exchange</u> Bedford Claysburg	Fishertown Osterburg

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Parker Exchange

Bruin
Eau Claire
Emlenton
Foxburg

Petrolia
Callensburg (Brookville Tel. Co.)
Parker

Petrolia Exchange

Bruin
Butler
Chicora

North Washington
Parker
Petrolia

Plain Grove Exchange

Harrisville
Portersville
Slippery Rock
Volant

Blacktown
Grove City (Verizon PA)
New Castle (Verizon PA.)
Plain Grove

Portersville Exchange

Butler
Harrisville
Plain Grove
Prospect
Volant

Slippery Rock
Princeton (Verizon North)
Elwood City (Verizon PA.)
Portersville
Zelienople (Verizon PA.)

Port Royal Exchange

East Waterford
Ickesburg
Lewistown (Verizon PA.)
McAlisterville

Mifflintown
Port Royal
Thompsontown

Prospect Exchange

Butler
Connoquenessing
Meridian

Portersville
Prospect

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

<u>Reedsville Exchange</u> Belleville Lewistown (Verizon PA.)	Reedsville
<u>Richfield Exchange</u> McAlisterville Mt. Pleasant Mills (Verizon North)	Richfield
<u>Roaring Spring Exchange</u> Altoona (Verizon PA.) Claysburg Hollidaysburg (Verizon PA.)	Loysburg Martinsburg Roaring Spring
<u>Saint Thomas Exchange</u> Chambersburg Mercersburg	Saint Thomas
<u>Schellsburg Exchange</u> Bedford Fishertown	Schellsburg
<u>Shade Gap Exchange</u> Orbisonia Shade Gap	Three Springs
<u>Shippensburg Exchange</u> Chambersburg Newburg	Shippensburg
<u>Slippery Rock Exchange</u> Butler Harrisville Plain Grove Portersville	Volant West Sunbury Slippery Rock

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

State Line Exchange

Cumberland, Md. (C & P Tel. Co. of Md.)	Oldtown, Md. (C & P Tel. Co. of Md.)
Flintstone, Md. (C & P Tel. Co. of Md.)	Ridgeley, W. Va. (C & P Tel. Co. of W. Va.)
Hewitt	State Line

Thompsontown Exchange

McAlisterville	Port Royal
Mifflintown	Thompsontown
Millerstown	

Three Springs Exchange

Orbisonia	Three Springs
Shade Gap	Huntingdon (Verizon PA)

Volant Exchange

Harrisville	New Castle (Verizon PA)
Plain Grove	Blacktown
Portersville	New Wilmington (Verizon North)
Slippery Rock	Volant

Waynesboro Exchange

Blue Ridge Summit	Waynesboro
Greencastle	Chambersburg
Highfield, Md. (C & P Tel. Co. of Md.)	

West Sunbury Exchange

Butler	Slippery Rock
Harrisville	West Sunbury
North Washington	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Exchange Service Areas – The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania, (Cont'd.)

Williamsburg Exchange

Altoona
Hollidaysburg (Verizon PA.)

Martinsburg
Williamsburg

York Springs Exchange

Biglerville
Gettysburg

York Springs

Zion Exchange

Bellefonte (Verizon PA.)
Howard

State College (Verizon PA.)
Zion

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES

4.1 Charges for Service Orders, Moves, Changes and Customer Premises Visits (C)

4.1.1 Charges

	Base Charge	Additional Charge
Service Charge for Premises Visit	\$85.00/hour	ICB
Changes to Customer Definable Features		
First three (3) requests during a calendar month	No Charge	NA*
Fourth (4 th) and succeeding request during a calendar month	\$50 per request	NA
Moves of Existing Service	NA	ICB
Record Order Change	\$50.00	NA

Notes:

1. Service Charges for Premises Visits apply to visits to the Customer’s Premises by a Company employee, agent or contractor when the service difficulty or trouble report that initiated the visit results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2. The Base Charge for Premises Visits is calculated on an hourly rate of \$85.00 per hour, with a two (2)-hour minimum, including travel time, during normal business hours (8:00am - 5:00pm local time, Monday through Friday). Additional charges will be based on the increment of a higher hourly rate that applies for each hour, or fraction thereof, that a Company employee, agent or contractor spends at the Customer’s Premises outside of normal business hours, or during weekends or holidays. The two (2)-hour minimum, including travel time, at the higher hourly rate, applies to Premises Visits that begin before or after normal business hours and on weekends and holidays. The Customer will be provided a schedule of hourly rates that apply outside of normal business hours and during weekends and holidays. (C)

* Not Applicable

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.1 Charges for Service Orders, Moves, Changes and Customer Premises Visits, (Cont'd.) (C)

4.1.1 Charges, (Cont'd.)

Notes, (Cont'd.):

3. Charges for Changes to Customer Definable Features include, but are not limited to, requests for changes to Customer definable features described in Section 4.3.2. Charges apply to the number of requests for changes, not the number of changes per request.
4. ICB rates for Moves of Existing Service will be determined based upon the unique circumstances of each Customer.
5. Record Order Change applies to Customer-initiated requests that involve changes in Company records.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.1 Service Order and Change Charges, (Cont'd)

4.1.2 RESERVED FOR FUTURE USE

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.2 9-1-1

4.2.1 General

The Service Access Code 9-1-1 allows the Customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the appropriate PSAP where the Customer's address and telephone information will be displayed at the PSAP call taker's station. (C)

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended, the Telephone Company collects a fee from its Customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1.00 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.24 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 9-1-1 system. (C)

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names and address associated with the originating station location are furnished to the PSAP.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.2 9-1-1, (Cont'd.)

4.2.2 Regulations

- A. The Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc., for a Declaratory Order Relating to the Provision of master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 MSAG Order. (C)
- B. The Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990. (C)
- C. The Company's liability and insurance provisions are fully stated in its tariff's General Regulations. (C)
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service. (C)
- F. The Host Telephone Company will install the county's municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.2 9-1-1, (Cont'd.)

4.2.2 Regulations, (Cont'd.)

- G. The Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the Company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database. (C)
- H. The Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee. (C)
- I. The Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, the other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's municipality's MSAG format. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.3 9-1-1 Emergency Service, (Cont'd.) (C)

4.3.1 9-1-1 Routing Service

9-1-1 Routing Service is a public safety grade, specialized managed network for processing 9-1-1 calls that allows the PSAP to accommodate new technologies while simultaneously enabling control over 9-1-1 call routing operations. 9-1-1 Routing Services utilizes a redundant, secure IP infrastructure. Facilities and nodes are geographically diverse and are equipped with physically redundant data communications and power equipment that allow for continuous operation and reliability. 9-1-1 Routing Service delivers emergency calls from both traditional and IP based networks. (C)

Intrado 9-1-1 Routing Service facilitates interoperability and allows for specialized management of different call types. The customer can designate, capture, and report on specific instructions for handling each call type.

Wireline: Supports traditional wireline emergency calls originating from an end office and/or enterprise private branch exchange (PBX) over standard based Centralized Automatic Message Accounting (CAMA), both analog and digital interfaces, SS7 and PRI interfaces. (C)

Wireless: Supports delivery of wireless 9-1-1 calls to assigned PSAPs. Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the 9-1-1 Routing Service.

VoIP: Supports delivery of VoIP emergency calls originating from a VoIP Service Provider. (C)

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.3 9-1-1 Emergency Service, (Cont'd.) (C)

4.3.2 9-1-1 Routing Service Features

A. Automatic Number Identification (ANI)

ANI is the feature by which the telephone number or other related routing (pANI) number associated with an inbound 9-1-1 caller is received by the Company's 9-1-1 Emergency Services and passed on to the proper PSAP. The ANI is also used to determine the proper PSAP to receive the inbound call. (C)

B. 9-1-1 Routing Options

Selective Routing

The routing of a 9-1-1 call to the proper PSAP based upon the location of the caller. Selective Routing is typically accomplished by mapping the ANI to an ESN that has been derived based on the caller's location. The ESN maps to a specific routing rule that identifies the PSAP and possible alternative destinations.

Trunk Only Routing

Inbound trunks, typically from a given telecommunications carrier, can be designated to route all calls to a given destination, usually a specific PSAP. If Trunk Only Routing is not specified the system will attempt to perform Selective Routing. (C)

Default Routing

When an incoming 9-1-1 call cannot be selectively routed due to the reception of an ANI number that is either not stored in the E9-1-1 Selective Router data base, contains unintelligible ANI or when no ANI number is passed, a predetermined call route will be chosen and the caller will be terminated to the PSAP based upon the incoming trunk facility the call is passed over. (C)

PSAP Abandonment Routing

If a situation arises where a PSAP must be closed or evacuated, this feature provides specific routing instructions for delivery of calls to recovery locations.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.3 9-1-1 Emergency Service, (Cont'd.) (C)

4.3.2 9-1-1 Routing Service Features, (Cont'd.)

C. 9-1-1 Transfer Options

Fixed Transfer

Fixed transfer is a feature which enables a PSAP call taker to transfer a 9-1-1 call to a secondary destination (possibly another PSAP) by dialing a pre-assigned speed dial code or by use of a single button on an approved Customer telephone system which dials the appropriate code.

Selective Call Transfer

Selective Call Transfer is a feature enabling a PSAP call taker to transfer an incoming 9-1-1 call to another agency by dialing a pre-assigned speed dial code associated with police, fire or medical agencies or by use of a single button on an approved Customer telephone system which dials the appropriate code. The specific transfer destination is determined by the caller's originating location as specified by the ESN.

Manual Transfer

A PSAP call taker may transfer an incoming call manually by depressing the hook switch of the associated telephone or the "add" button on an approved Customer telephone system, and dialing either an appropriate seven or 10-digit telephone number.

Alternate Routing

The Overflow Call Disposition transfer feature enables the ability for callers to be terminated either to a previously designated alternate call center, a prerecorded message or to a busy tone when all PSAP trunks are busy.

D. Call Event Logging

The Call Event Logging feature delivers reporting information containing the ANI received from a 9-1-1 call, the identity of the incoming trunk the Selective Router received the call over, the identity of the outgoing PSAP trunk the call is terminated to, and the date and time the call was delivered to its target destination, transferred and/or disconnected.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.3 9-1-1 Emergency Service, (Cont'd.) (C)
- 4.3.3 9-1-1 ALI Service (C)
- A. MSAG Management
9-1-1 Emergency Service provides a data management and administration tool that automates the viewing and communication of updates, insertions, and deletions to the MSAG database. (C)
- B. MSAG Build Services
The Company facilitates creation and maintenance of the MSAG utilizing recognized National Emergency Number Association (NENA) recommended standards. (C)
- C. English Language Translation (ELT) Management
ELT information provides the names of fire, EMS and police jurisdictions associated with each ESN so that it may be delivered with the ALI to the PSAPs at the time of the E9-1-1 call. The requests are validated for accuracy and either updated into the database, or referred back to the PSAP for resolution. Upon completion of the transaction, notification is provided to the Customer (C)
- D. ALI Record Management (C)
ALI Record Management is the collection of service order records from Telephone Service Providers (TSPs), validation of those records against the MSAG, and storage of the records for the generation of the ALI database. (C)
- E. ALI Database Updates (C)
After processing and validating record updates, Company posts ALI records for call routing and for retrieval and display by the PSAP during 9-1-1 calls. (C)
- F. ANI/ALI Discrepancy Resolution
An ANI/ALI discrepancy occurs when an ALI record delivered to a PSAP does not match the information of the caller. Intrado will investigate ANI/ALI discrepancy reports and refer each discrepancy to the respective TSP for resolution.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.3 9-1-1 Emergency Service, (Cont'd.) (C)
- 4.3.3 9-1-1 ALI Service, (Cont'd.) (C)
- G. Misroute Resolution
An ANI/ALI misroute occurs when a 9-1-1 call is delivered to the incorrect PSAP. Intrado investigates ANI/ALI misroute reports and refers each misroute report to the TSP for resolution.
- H. No Record Found (NRF) Resolution
An NRF occurs when the ANI provided does not exist in the ALI database and/or when NRF is displayed at the PSAP. Intrado will resolve or refer each NRF to the respective TSP for resolution.
- I. Local Number Portability (LNP) Processing
Intrado supports LNP, which allows Customers to switch from one TSP to another without changing their phone numbers. (C)
- J. ALI Delivery
ALI Delivery provides location information via the ALI Data Access Connections to a PSAP during a 9-1-1 call.
- K. Data Support of Wireless and VoIP E9-1-1
Intrado's database management systems support both Phase I and Phase II wireless and VoIP E9-1-1 call processing. This includes the E2 interface used by wireless service providers to communicate 9-1-1 caller location information to the ALI database.
- L. ALI Metrics Reporting
Intrado provides access to reports that provide details on data transactions, the number of records processed, and the number of errors.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.3 9-1-1 Emergency Service, (Cont'd.) (C)

4.3.4 9-1-1 Exchange Access

9-1-1 Exchange Access provides one way call delivery trunks from the 9-1-1 Routing Service to the PSAP. The 9-1-1 Exchange Access trunks are conditioned to allow delivery of ANI to the PSAP. They also allow signaling from the PSAP to the 9-1-1 Routing Service to invoke special features of the 9-1-1 Routing Service, such as transfer, speed dialing, etc.

4.3.5 ALI Data Access Connections

ALI Data Access Connections provide the PSAP network access to the ALI Database for ALI Delivery.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.4 9-1-1 Emergency Service Rules & Regulations (C)
- 4.4.1 The 9-1-1 Emergency Service Customer may be a municipality, other federal, state or local governmental unit, an authorized agent of one or more municipalities or other federal, state or local governmental units to whom authority has been lawfully delegated. The Customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the served territory. (C)
- 4.4.2 9-1-1 Emergency Service is provided by the Company where facilities and operating conditions permit. (C)
- 4.4.3 9-1-1 Emergency Service is not intended as a total replacement for the local telephone service of the various public safety agencies which may participate in the use of this service. The Customer may have to subscribe to additional Local Exchange Service for purposes of placing and receiving administrative and other types of calls. (C)
|
| (C)
- 4.4.4 Application for 9-1-1 Emergency Service must be executed in writing by the Customer. If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies. (C)
- 4.4.5 9-1-1 Emergency Service is provided solely for the benefit of the Customer operating the PSAP as an aid in handling assistance calls in connection with fire, police and other emergencies. The provision of 9-1-1 Emergency Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any relationship with or any Company obligation direct or indirect, to any third person or legal entity other than the Customer. (C)
(C)
- 4.4.6 The Company does not undertake to answer and/or forward 9-1-1 or other emergency calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.4 9-1-1 Emergency 9-1-1 Rules & Regulations, (Cont'd.) (C)
- 4.4.7 The rates charged for 9-1-1 Emergency Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The Customer shall make such operational tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly. (C)
- 4.4.8 The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof shall not exceed an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- 4.4.9 The Customer must furnish the Company its agreement to the following terms and conditions. (C)
- A. All 9-1-1 or other emergency calls will be answered on a 24-hour day, seven-day week basis. (C)
- B. The Customer has responsibility for dispatching the appropriate emergency services, or will undertake to transfer all emergency calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. (C)
- C. The Customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to their PSAP by calling parties. (C)
- D. The Customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls. (C)

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.4 9-1-1 Emergency Service Rules & Regulations, (Cont'd.) (C)
- 4.4.10 When 9-1-1 ALI Services are provided, the Customer is responsible for: (C)
- A. Providing information regarding the jurisdictional boundaries associated with all involved public safety agencies. (C)
 - B. Supporting the creation of a master address file for use in validating user address information and application of appropriate jurisdictional responsibility. (C)
 - C. Defining the unique combinations of public safety agencies (police, fire, medical, etc) responsible for providing emergency response services in any specific geographic location. (C)
- 4.4.11 When the 9-1-1 Routing Service is provided, the Customer is responsible for identifying primary and secondary PSAPs associated with the unique combinations noted in 4.4.10.C. above and providing the access or telephone numbers required to support the selective transfer feature of 9-1-1 Routing Service. (C)
- 4.4.12 After establishment of service, it is the Customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, closing and abandonment of streets, changes in police, fire, emergency medical or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

- 4.4 9-1-1 Emergency Service Rules & Regulations, (Cont'd.) (C)
- 4.4.13 The following terms define the Customer's responsibilities with respect to any information provided by the Company to the Customer as part of 9-1-1 ALI Service: (C)
- A. Such information shall be used by the Customer solely for the purpose of aiding the Customer in identifying, updating and/or verifying the addresses of 9-1-1 callers within the Customer's serving areas in connection with the Customer's provision of emergency response services. (C)
 - B. Customer shall strictly limit access to the information to those authorized employees of the Customer with a need to know and those employees actually engaged in the provision of emergency assistance services.
 - C. Customer shall use due care in providing for the security and confidentiality of the information.
 - D. Customer shall make no copies of the information except as may be essential for the verification of emergency assistance services.
- 4.4.14 Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, and other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person: (1) for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, and which arises out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them, or (2) for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 9-1-1 Emergency Service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone number used by the party or parties accessing 9-1-1 Emergency Service hereunder, or (3) arising out of any act or omission of the Customer, in the course of using services provided pursuant to this Tariff. (C)

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.5 9-1-1 Emergency Service Rates and Charges (C)

	Nonrecurring Charge	Monthly Base Charge	Monthly Rate per Person per PSAP
9-1-1- Routing & ALI Management Services			
Tier I	\$50,000.00	\$900.00	\$0.1096
Tier II	\$50,000.00	\$900.00	\$0.0755
Tier III	\$50,000.00	\$900.00	\$0.0674
Tier IV	ICB	ICB	ICB
9-1-1 Exchange Access Trunks	ICB	NA	ICB
ALI Data Access Connections	ICB	NA	ICB

Notes:

1. Tiers are based on the number of persons served per PSAP. Persons Served per PSAP is calculated by taking the county population as estimated by the U.S. Census Bureau and dividing by the number of PSAPs in the county. The number of persons served is subject to annual review and sizing using the most recent U.S. Census Bureau documents showing estimated Pennsylvania population by county; <http://www.census.gov/popest/counties/>.

- Tier I: Less than 63,000 Population Served per PSAP
- Tier II: 63,000 to 156,000 Population Served per PSAP
- Tier III: 156,001 to 315,000 Population Served per PSAP
- Tier IV: Greater than 315,000 Population Served per PSAP

2. Rates shown are based on a five (5) year term.
3. ICB rates will be determined based upon unique service configuration requirements for each customer, including, but not limited to, non-recurring charge, monthly minimum, volume of new subscribers added during the year, and proximity of customer to company facilities.
4. Rates do not include additional charges that may apply for other Local Exchange Services under this tariff or by other Local Exchange Carriers in connection with the provisioning of E911 service to the Customer. (C)
5. 9-1-1 Routing Services and 9-1-1 ALI Services are provided as a package. Customer requests to obtain these services separately will be handled on an ICB basis. (C)

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service

4.6.1 Description

CSP E9-1-1 Access Service is an offering that enables Customer to interconnect to Company's network at Company Points of Interconnection (POIs) for the delivery of Customer's end user 9-1-1 call to the appropriate PSAP.

4.6.2 General

- A. The terms, conditions and rates for CSP E9-1-1 Interconnection Service described in this tariff are applicable to Customers in the absence of an executed and validly effective interconnection agreement for similar services entered into by Customer and Company that is in effect prior to the effective date of this tariff, or until such time as there is an executed and validly effective interconnection agreement between the parties.
- B. Where there is a conflict between this tariff and a validly executed and effective interconnection agreement between Customer and Company, the rates terms and conditions of such interconnection agreement shall control.
- C. Customer and Company will comply with all applicable federal, state and local E9-1-1 service performance rules, including required grade of service.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.3 Interconnection Regulations

A. Network Arrangements

- i. Customer will provide a minimum of one DS1 transport facility to a minimum of two (2) geographically diverse Intrado Communications POIs that are dedicated for termination of Customers 9-1-1 calls to Company's network.
- ii. Customer will use the Company's Access Service Request (ASR) process to order from Company a sufficient number of DS1 and/or DS0 channel termination facilities (minimum of two DS0s) to terminate the Customer-provided transport facilities described in subsection "i" above.
 - a. Company's ASR Process guidelines can be found on the Company's website under "Intrado Communications TSP Services."
 - b. Company's ASR Ordering Process can be found on the Company's website under "Intrado Communications TSP Services."
- iii. Customer will use Signaling System 7 ("SS7") protocol on DS0 interconnections at Company's POI. If Customer is unable to use SS7 protocol, another type of interconnection signaling will be considered on an individual basis and may incur additional Customer charges.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.3 Interconnection Regulations, (Cont'd.)

A. Network Arrangements, (Cont'd.)

- iv. Customer is not permitted to deliver 9-1-1 calls to the Company's network that originate outside of Company's designated 9-1-1 serving area as defined by the Governing Authority, except as provided below:
 - a. Split Wire Center – Where Customer's wire center serves end users, some of whom are within Company's designated 9-1-1 serving area, and some of whom are within the designated serving area of another 9-1-1 Service Provider, and Customer does not have the technical capability to segregate 9-1-1 calls placed by end users within Company's serving areas and those calls placed by end user within the serving area of another 9-1-1 Service Provider, Company, Customer and the other the 9-1-1 Service Provider will coordinate with the affected Governing Authority(ies) to: (i) establish call handoff arrangements; (ii) establish which E9-1-1 Service Provider will be directly interconnected with the split wire center to segregate calls necessary for handoff to the other E9-1-1 Service Provider; and, (iii) establish which E9-1-1 Service Provider will receive call handoffs.
 - b. Customer is responsible for all costs associated with Split Wire Center call delivery that is described above, including costs incurred by Company to accommodate Split Wire Center call delivery from the Customer that must be delivered to another E9-1-1 Service Provider.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.3 Interconnection Regulations, (Cont'd.)

B. Dynamic ANI/ALI Arrangements

- i. If Customer provides its own Dynamic ANI/ALI arrangements, Customer must enter into a separate “Dynamic ANI/ALI Data and Steering Agreement” with Company that describes the terms, conditions and methodology required in order to interconnect Customer’s Dynamic ANI/ALI links to Company’s ALI system(s).
- ii. If Customer uses a third party Dynamic ANI/ALI provider, such third party Dynamic ANI/ALI provider must enter into a separate “Dynamic ANI/ALI Data and Steering Agreement” with Company that describes the terms, conditions and methodology required for the third party Dynamic ANI/ALI provider to interconnect their respective Dynamic ANI/ALI links to Company’s ALI system(s).

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.4 Record Processing Regulations

A. General

- i. Upon receiving Customer's written request, Company will provide one (1) copy per year of the Governing Authority's most current MSAG at no charge. Customer requests for additional copies may be subject to a charge.
- ii. Company will make available daily MSAG updates for retrieval by Customer using Company's Delta MSAG process for MSAG updates. It is the responsibility of the Customer to provide MSAG-valid addresses on all Customer records submitted by Customer. Company's Delta MSAG process for MSAG daily updates is available on the Company's website under "Intrado Communications TSP Services."

B. ANI/ALI delivery methods

- i. Customer will provide to Company one (1) time per year, at no charge, an electronic file containing all active Customer end user records and/or Shell Records for comparison to the Customer information stored in the Company's ANI/ALI database.
- ii. After initial load of Customer's end user records or Shell Records, Customer must update such records on a daily basis as changes warrant. Additions, deletions or changes must be submitted to Company within one (1) business day of service transaction.
- iii. To facilitate E9-1-1 record processing and error resolution, Customer and Company will each provide the other contact information for their respective database administration organizations.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.4 Record Processing Regulations, (Cont'd.)

C. Standard ANI/ALI Data Management

- i. End user records provided by Customer must be delivered in a NENA compliant format and must be compatible with Company's ALI Data Management Guide which is available on the Company's website under "Intrado Communications TSP Services."
- ii. Company will return to the Customer all end user records that fail E9-1-1 processing. Customer will retrieve, correct and resubmit returned end user records failing E9-1-1 processing to Company within one (1) business day.
- iii. Company will not charge Customer for end user record loading and E9-1-1 processing. Customer shall provide at no cost to Company Customer end user records and resubmitted end user records that were returned for corrections.

D. Dynamic ANI/ALI Data Management

- i. Customers using Dynamic ANI/ALI Call Delivery must obtain a sufficient quantity of pANIs to maintain a P.01 grade of service. Where possible, pANI assignments should be obtained in sequential blocks of numbers.
- ii. Customers using Dynamic ANI/ALI E9-1-1 Call Delivery must obtain pANI assignments from pANI administration entities authorized through regulatory directives and industry-developed guidelines.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.5 Customer Responsibilities

- A. Except as provided in Sections 4.6.2.A and 4.6.2.B, the CSP E9-1-1 Access Service Customer responsibilities described in this section are in addition to all other applicable Customer responsibilities described in other sections of this tariff.
- B. Applications for establishment of CSP E9-1-1 Access Service must be made via Company's ASR process.
- C. Customer will provide contact information for technical assistance that will be available on a 24 hour, 7 day a week, basis, to assist with emergency service call tracing and/or problem resolution.
- D. Customer will provide Company an Access Carrier Name Abbreviation (ACNA) and an Operating Company Number (OCN) when ordering CSP E9-1-1 Interconnection Service. This requirement is not applicable to Enterprise E9-1-1 customers interconnecting via CSP E9-1-1 Access Service.
- E. Customer will provide Company with the 11-character Common Language Location Identifier (CLLI) designation for each Customer's POP, or an E9-1-1 Facility CLLI Code. This requirement is not applicable to Enterprise E9-1-1 customers interconnecting via CSP E9-1-1 Interconnection Service.
- F. Customer will inform the Company Network Operations Center (NOC) of any 9-1-1 service-affecting network or data problem immediately upon detection of such problem by Customer, and shall fully cooperate with Company to resolve and correct such problems.
- G. Customer must respond within one (1) business day to Company inquiries sent to Customer for resolution of misrouted emergency calls.
- H. CSP will establish point(s) of contact for activities involving rearrangement of facilities and/or activities affecting Customer's POI, or any changes involving NPA splits or Customer end user SOI data.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.6 Company Responsibilities

- A. Except as provided in Sections 4.6.2.A and 4.6.2.B, Company responsibilities described in this section are in addition to all other applicable Company responsibilities described in other sections of this tariff.
- B. Company will provide Customer with the 11-character CLLI code for POI where Customer's transport facilities will be terminated on Company's network. CLLI codes for each Company POI and POI pairings, and related PSAP information, can be found on the Company's website under "Intrado Communications TSP Services."
- C. Company will maintain diversity when terminating Customer trunks at Company's POI in order to eliminate single points of failure.
- D. Company will provide Customer with Company NOC contact information that is available on a 24-hour, 7-day a week basis to assist with trunk testing and/or resolution of problems on facilities between Customer POPs and Company POIs.
- E. Company will administer ALI steering tables for all Customers using Dynamic ANI/ALI call delivery.

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SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.6 Communications Service Provider (CSP) E9-1-1 Access Service, (Cont'd.)

4.6.7 CSP E9-1-1 Access Service Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Access at Company POI		
Signaling System 7	No Charge	No Charge
Other	ICB	ICB
Annual Copy of MSAG		
Initial copy	No Charge	N/A*
Additional copies in same year		N/A
500,000 or fewer TNs** in Extracted Data Sets	\$500.00 per copy	N/A
500,001 to 1,000,000 TNs	\$700.00 per copy	N/A
1,000,001 to 2,000,000 TNs	\$900.00 per copy	N/A
More than 2,000,000 TNs	\$1,100.00 per copy	N/A

* Not Applicable

** Telephone Numbers

Notes:

1. If Customer is unable to use SS7 protocol, another type of interconnection signaling will be considered but may result in additional nonrecurring and/or monthly recurring charges depending on the unique circumstances of Customer and the type of signaling protocol requested.
2. Copies of the Government Authority's current MSAG beyond the initial copy, which is provided without charge, are subject to a nonrecurring charge per copy that is based on the number of Telephone Numbers (TNs) that are in the extracted data sets in the MSAG .

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.7 Communications Service Provider E9-1-1 Transport Service

4.7.1 Description

CSP E9-1-1 Transport Service permits Customers to use Company-provided transport facilities to deliver 9-1-1 calls placed by Customer's end users to Company's Selective Router for termination to the appropriate PSAP.

4.7.2. General

- A. The terms, conditions and rates for CSP E9-1-1 Transport Service described in this tariff are applicable to Customers in the absence of an executed and validly effective interconnection agreement for similar services entered into by Customer and Company that is in effect prior to the effective date of this tariff, or until such time as there is an executed and validly effective interconnection agreement between the parties.
- B. Where there is a conflict between this tariff and a validly executed and effective interconnection agreement between Customer and Company, the rates terms and conditions of such interconnection agreement shall control.
- C. CSP E9-1-1 Transport Service is available to Customers using a third party to aggregate and/or transit and transport 9-1-1 calls placed by Customer's end users to a Company Meet-Point that is not physically located at a Company POI on Company's network.
- D. The delivery of Customer's end user 9-1-1 calls to a Company Meet-Point by a third party aggregator or transit provider constitutes Customer's acceptance of the terms, conditions and rates described in this tariff.
- E. Customer and Company will comply with all applicable federal, state and local E9-1-1 service performance rules, including required grade of service.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.7 Communications Service Provider E9-1-1 Transport Service, (Cont'd.)

4.7.3 Regulations

- A. Customer shall ensure that the third party aggregator or transit provider delivering Customer's 9-1-1 traffic to Company's Meet-Point does not co-mingle Customer's wireline and wireless 9-1-1 traffic over a common trunk group.
- B. Company's liability, including but not limited to liability for personal injury, interruption of service, failure, errors, acts of omission or other liability of any kind related to the provision of CSP E9-1-1 Transport Service shall be limited to the same extent as set forth elsewhere in this tariff.
- C. Customer and Company will comply with all applicable federal, state and local E9-1-1 service performance rules, including required grades of service.

4.7.4 Customer Responsibilities

- A. Except as provided in Sections 4.7.2.A and 4.7.2.B, the CSP E9-1-1 Transport Service Customer responsibilities described in this section are in addition to all other applicable Customer responsibilities described in other sections of this tariff.
- B. Customer using CSP E9-1-1 Transport Services will provide Company with sufficient information for Company to invoice/bill Customer for such service.
- C. Customer will provide contact information for technical assistance that will be available on a 24 hour, 7 day a week, basis, to assist with emergency service call tracing and/or problem resolution as necessary.
- D. Customer will inform the Company Network Operations Center (NOC) of any 9-1-1 service-affecting network or data problem immediately upon detection of such problem by Customer, and shall fully cooperate with Company to resolve and correct such problems.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4.0 – SERVICES AND RATES, (CONT'D.)

4.7 Communications Service Provider E9-1-1 Transport Service, (Cont'd.)

4.7.5 Company Responsibilities

- A Except as provided in Sections 4.7.2.A and 4.7.2.B, Company responsibilities described in this section are in addition to all other applicable Company responsibilities described in other sections of this tariff.
- B. Company will provide Customer with Company NOC contact information that is available on a 24-hour, 7-day a week basis to assist with trunk testing and/or resolution of problems on facilities between Customer POPs and Company POIs.

4.7.6 CSP E9-1-1 Transport Service Rates and Charges

Nonrecurring Charge	Monthly Recurring Charge per DS0 (min. two DS0s)
\$150.00	\$35.00

Note 1: Nonrecurring charge applies to each order for Transport Service.
Note 2: Minimum two DS0s applies to initial order for Transport Service.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 5.0 - CONTRACT SERVICES

5.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6.0 - SPECIAL ARRANGEMENTS

6.1 General

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months. Promotional offerings will be filed with the Commission on one (1) days notice prior to the actual offering to customers. (C)
(C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 7.0 – EXCHANGE MAPS

7.1 GENERAL

The Company's exchange area maps are identical to those in the tariffs of Verizon Pennsylvania, Inc. (Pa. P.U.C. No. 180A), Verizon-North, Inc. (Telephone – Pa. P.U.C. No. 1) and United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania (Telephone – Pa. P.U.C. No. 27).

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